



Powered by Recipero

[checkmend.com](https://checkmend.com)

# Avoid lost, stolen or compromised devices



Secured by Design



Crown Commercial Service Supplier



Part of the

**Recipero**  
Ecosystem

## The most comprehensive device history check available in the UK

CheckMEND provides a device life history that starts at the point of manufacture, through ownership changes, right up to it being recycled back into its raw components and minerals.

You can perform a CheckMEND check on mobile phones, laptops, tablets, GPS, games consoles and all types of serial numbered devices. The system searches datasets that contain billions of serial numbered items of property and is the most reliable method of ensuring goods are legitimate.

CheckMEND's providers have spent more than a decade building relationships with data providers including the public, police, retailers, recyclers and networks the world over and today is regarded as the authority on the information relating to the sale/purchase of second-hand goods.

### How CheckMEND works

The device is checked against IMEI loss and theft reports from global mobile network operators and our unrivalled data sets of police reports, insurer interest, public loss and theft reports, ownership registration and corporate assets.

These checks provide information which will flag up (red) in a CheckMEND report if the device is compromised. Further information on a flag can be provided if required, but ultimately a red flag is a clear indication of a compromised device.

### CheckMEND answers the questions:

- Could this device be in the wrong hands?
- Am I going to be subject to fraud, or handle stolen goods?
- Could I overpay for this device?





## Status change monitoring

For many users who are handling large volumes in a fast-moving environment the status of a device as shown by CheckMEND can change during the period it is held. This can occur if a theft takes time to be reported to police, or a network is slow in effecting a service block.

CheckMEND provides a supplemental service to address that issue which indicates when the status of a device that has previously been shown as “green” turns “red” over a 7-day period.

This is especially valuable to recyclers and reverse logistics providers so they can:

- Potentially recover cash paid for devices.
- Avoid spending time on refurbishment or repair of compromised devices; and
- Not sell these compromised devices on to third parties for whom they may not work.

## CheckMEND's top 5 benefits

1. Avoid paying for a device that the seller may not have legal title to.
2. Instant report and certificate that provides verifiable, counterfeit-proof evidence of check results.
3. Easy API integration with websites, point of sale, warehouse and claims management systems.
4. Your data is safe and secure with our internationally recognised accreditations, integration with the police system and widespread use by the government and law enforcement.
5. Unique pro-active alerts if the device status changes after a check.



# Where does CheckMEND's data come from?

Data for GSM devices comes directly from networks and from the GSM network operators' trade association.

Insurance and lease data comes from corporations sharing their data to prevent insurance and finance fraud.

Police data comes direct to us from individual law enforcement agencies.

Other data about ownership, loss and theft comes from a variety of services that Recipero provide to retailers, traders and the public.

## Accreditation

As a result of our continuing commitment to quality CheckMEND provided by Recipero maintain several accreditations that include:

**ISO 9001:** Quality Management Systems.

**ISO 27001:** Information Security Management Systems.

**United Kingdom Accreditation Service (UKAS):** Use of UKAS accredited auditors are a specified standard within UK Government circles.

**Secured By Design:** The official UK Police flagship initiative supporting the principles of "designing out crime".

**Crown Commercial Service:** The Crown Commercial Service (CCS) brings together policy, advice and direct buying; providing commercial services to the public sector and saving money for the taxpayer.

## Contact

Please contact us today to find out how CheckMEND can benefit your organisation:

- Call +44 (0) 333 880 6658
- Email: [info@recipero.com](mailto:info@recipero.com)
- Customer portal: [checkmend.com](http://checkmend.com)
- Corporate information: [recipero.com/checkmend](http://recipero.com/checkmend)



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